



Environmental and Social Sustainability Policy Hyatt Regency Tokyo

Located in the heart of Tokyo's Shinjuku district, Hyatt Regency Tokyo is a premier urban hotel offering 712 guest rooms and suites, world-class meeting and conference rooms, multiple dining & drinking venues, a wellness spa, and direct access to local transport and business hubs. As part of Hyatt Hotels & Resorts, we are committed to operating responsibly and sustainably in one of the world's most vibrant and densely populated cities.

We acknowledge that our hotel's operations can have a significant impact on both the environment and the local community. In recognition of this, Hyatt Regency Tokyo has implemented an Environmental Management System aligned with EarthCheck and Hyatt's World of Care platform, ensuring our sustainability efforts are effective, measurable, and continuously improving.

Our Commitments

Scope and Accountability: This policy applies across all departments and operations of Hyatt Regency Tokyo. The Senior Engineering Manager has been appointed as Sustainability Coordinator, responsible for managing and delivering measurable improvements in environmental and social performance throughout the hotel.

Environmental Protection: We are committed to protecting the environment through initiatives targeting water quality, energy efficiency, waste reduction, air quality, climate change mitigation, and biodiversity conservation within the urban context.

Continual Improvement: We dedicate ourselves to continual improvement in environmental and social sustainability, monitored through regular internal audits and annual EarthCheck Benchmarking Assessments, with clear targets and accountability.

Legal and Regulatory Compliance: We ensure full compliance with all applicable Japanese environmental, labor, and social regulations, and adhere to international sustainability standards.

Sustainable Resource Use: We actively reduce consumption of energy, water, and natural resources, while minimizing waste generation through recycling, reuse, and responsible disposal.

Local Employment and Community Engagement: We prioritize hiring and empowering local talent, giving special consideration to local employment, and promoting diversity and inclusion. We actively support community initiatives that benefit the Tokyo metropolitan region.

Sustainable Procurement and Fair Trade: We are committed to sourcing sustainable and locally-produced goods and services, following Fair Trade principles whenever possible. Our purchasing policies encompass local food, goods, energy-efficient equipment, sustainable energy, and other consumables, which are regularly audited and managed.

Stakeholder Identification and Communication: We maintain an ongoing process to identify and engage key stakeholders, including associates, guests, suppliers, and community partners, to foster a culture of sustainability. This policy is communicated to all Leadership Committee members and is publicly available to guests, owners, suppliers, and community stakeholders. It is also prominently displayed on-site.

Training and Awareness: All Hyatt Regency Tokyo associates receive regular training to raise awareness of our sustainability commitments and energy efficiency requirements. The EarthCheck Coordinator and Green/Sustainability Team are appropriately trained to fulfill their roles effectively.

Records and Policy Review: The policy is reviewed, signed, and dated annually, with records maintained to ensure accountability and transparency.

Our Focus Areas Include:

- Reducing greenhouse gas emissions and dependence on non-renewable energy sources.
- Enhancing water efficiency and reducing wastewater impacts.
- Promoting circular economy principles through responsible procurement and waste minimization.
- Respecting and contributing to the preservation of local culture and urban biodiversity.
- Supporting community initiatives that benefit the Tokyo metropolitan region.

By embedding sustainability into every aspect of our operation, Hyatt Regency Tokyo aims not only to provide exceptional hospitality but to do so in a way that respects and protects our shared future.

Approved by:

Simon Graf

General Manager

October 16 2025

Date